

Qwest
1801 California St.
Suite 900
Denver, Colorado 80202

NEW APPLICATION

RECEIVED ORIGINAL Q



April 27, 2011

2011 APR 28 P 3:30

Docket Control
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007

DOCKET CONTROL

T-01051B-11-0182

Dear Sir or Madam:

This filing is being made on behalf of Qwest Corporation (QC), Entity Code T-01051B.

Enclosed for filing with the Commission is an original plus thirteen (13) copies of revisions to Qwest's Competitive Exchange and Network Services Price Cap Tariff No. 2.

These revisions propose to eliminate the I-CALLED pay-per-use service due to declining volumes and ongoing service delivery issues due in large part to the widespread use of answering machines and voice messaging service plus the fact that it cannot be activated by calls originating from cell phones which now outnumber landlines in Arizona. Offered only in certain central office types and to residential customers making only local or intraLATA calls and who are willing to listen to eight (8) ring cycles before the feature can be activated, I-CALLED service has limited availability and usability.

As part of the Qwest/CenturyLink Merger, Qwest agreed in Condition No. 15 of its Settlement Agreement with Staff and RUCO that it would not discontinue any Commission regulated intrastate retail service for a period of one year following the Closing Date, except as approved by the Commission. Qwest believes that the circumstances described in the prior paragraph constitute reasonable grounds for requesting to discontinue the service and respectfully requests the Commission's approval of this filing. Qwest has briefed this matter with the Commission Staff, who had no objection to Qwest proceeding with this filing.

QC respectfully requests that these proposed changes become effective June 6, 2011.

Acknowledgment and date of receipt of this transmittal are requested. A duplicate letter and self-addressed, stamped envelope are attached for this purpose. If you have any questions regarding this filing, please contact me directly.

Sincerely,

Dawn Salaver
Regulatory Support Manager
Office: (303) 383-6563
Fax: (303) 383-6667
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Attachments

Arizona Corporation Commission

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APR 28 2011

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Issued: 4-27-2011

Effective: 6-6-11

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

(D)

Last Call Return

Allows a customer to dial a code to receive an audio announcement of the telephone number, including non-published and non-listed numbers, of the last incoming call regardless if the call was answered or not. The number delivered by the announcement is the one provided by the telephone network to the customer's serving central office. Numbers marked "Private" by the caller will not be announced. If a number is announced the customer will receive a prompt that may allow them to automatically place a return call however, the feature may not be able to place the return call even if the number is announced. If a returned call can be placed, and the called number is busy, it will be redialed for a limited period of time. When the called number becomes available a distinctive ring will alert the customer.

Long Distance Alert

Long Distance Alert provides a distinctive ring and a distinctive call waiting tone for long distance calls. This service is offered only as an enhancement to Call Waiting and is provided at no additional charge.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1] (Cont'd)

(T)
(D)

C. Rates and Charges

1. Except as specifically provided herein, Custom Calling Services are subject to the terms, conditions, rates and charges applicable to other types of customer service and are in addition to the basic rates and charges for the service with which it is associated.

a. Custom Calling Services, each line

(M)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Abbreviated Access, one-digit			
- Each shared speed call list	EV5	\$58.50	\$19.50
- Each line arranged	EV4	0.75	0.25
• Abbreviated Access, two-digit			
- Each shared speed call list	EV9	88.50	29.50
- Each line arranged	EV8	0.75	0.25

(M)

[1] A Basket 2 Service. See Preface Page 1, preceding.

(M) Material moved from Page 75.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• Call Forwarding				(T)
- Busy Line (expanded)	FBJ	\$7.50	\$2.50	
- Busy Line (external)	EVB	7.50	2.50	
- Busy Line (overflow)	EVO	12.00	5.00	
- Busy Line/Don't Answer (expanded)	FVJ	15.00	5.00	
- Busy Line (external)/Don't Answer	EVF	15.00	5.00	
- Busy Line (overflow)/Don't Answer	EVK	22.50	7.50	
- Busy Line (programmable)	ERB	22.50	7.50	
- Don't Answer	EVD	10.50	3.50	
- Don't Answer (expanded)	FDJ	10.50	3.50	
- Don't Answer (programmable)	ERD	12.00	4.00	
- Variable	ESM	12.90	6.00 (I)	
- No call completion option	FOQ	—	—	
• Call Manager Connection	NLUBQ	58.35	19.45	(T)(M1)
- with Call Waiting	NLUBR	58.35	19.45	
- with Call Waiting ID	NLUBT	58.35	19.45	
- with QWEST Receptionist	NLUBS	58.35	19.45	(T)
• Call Rejection	NSY	12.00	5.50	
• Call Transfer	EO3	16.50	7.00	
• Call Waiting	ESX	21.00	8.00	(M1)

[1] A Basket 2 Service. See Preface Page 1, preceding.

(M) Material moved to Page 74.

(M1) Material moved from Page 76

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	(M) (T)
• <i>CALLER ID WITH PRIVACY +</i>	N6S	\$31.35	\$11.50	
• Caller Identification - Name and Number	NNK	22.35	9.95	
• Caller Identification - Number	NSD	22.35	9.95	
• Continuous Redial	NSS	9.00	4.35	
• Dial Call Waiting	WDD	5.70	1.90	
• Dial Lock	OC4	10.35	3.95	
• Directed Call Pick Up	PUN	2.25	0.75	
• Directed Call Pick Up with Barge-In	PUQ	2.25	0.75	
• Distinctive Alert	DHA	2.25	0.75	
• Do Not Disturb	D7T	10.35	3.95	
• Easy Access	SQAVX	2.19	0.73	
• <i>SECURITY SCREEN</i>	RV1	8.10	2.70	

[1] A Basket 2 Service. See Preface Page 1, preceding.

(M) Material moved to Page 76.

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5.4.3 CUSTOM CALLING SERVICES[1]

C.1. (Cont'd)

b. Custom Calling Services, per occurrence

	CHARGE	
	MAXIMUM	CURRENT
• Call Trace, Pay per use basis per activation[2]		
- Business	\$6.00	\$2.00
- Residence	6.00	2.00
• Continuous Redial, Pay per use basis per activation[3]		
- Business	2.25	0.75
- Residence	2.25	0.75
• Last Call Return, Pay per use basis per activation[4]		
- Business	2.25	0.75
- Residence	2.25	0.75
• Three-Way Calling, Pay per use basis per activation[5]		
- Business	2.25	0.75
- Residence	2.25	0.75

(D)

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Pay per use charge will not apply if the trace is not successful.

[3] Pay per use charge applies per activation regardless of whether the call is completed.

[4] Pay per use charge applies per activation regardless if the telephone number is correct or whether a return can be placed.

[5] Pay per use charge applies per activation regardless if the third party is added to the existing conversation.